



Langton Matravers Parish Council

Website Accessibility Statement

Introduction

LMPC is a small parish council with limited resources. It only employs one part-time parish clerk. It serves a local community of less than 1000 permanent residents. The service provided by the website is for the publication of that text-based information which is required by law and which is defined in the Council's Publication Scheme. The Council does not provide any other services via its website. Having undertaken a "disproportionate burden" assessment the Council have concluded that meeting the full requirements is too much for LMPC to reasonably cope with (i.e. it would be a disproportionate burden). As such the Council have concluded that there is no obligation for them to fully comply with the Website and Mobile Applications (No 2) Regulations 2018. However, the Council would like as many people as possible to be able to use its website (www.langtonmatravers-pc.gov.uk) and are therefore desirous of making the website as accessible as is reasonably possible.

Accessibility

Users wishing to access the Council's website will require a browser (e.g. Edge, Chrome, Safari etc.) and document readers (e.g. Word, Adobe, Excel etc.). In the main, such products have built in accessibility features which should enable users to:

- change colours, contrast levels and fonts
- zoom in up to 400%
- navigate most of the website using just a keyboard

It should be noted that some browsers and document readers do not support voice navigation nor "read aloud" facilities. If you have a disability, further advice on what products may be suitable for you and how to use them can be obtained from AbilityNet (abilitynet.org.uk)

The Council will endeavour to provide its text-based content in an accessible format. However, some historical and third party provided text-based documents may not be compliant. The Council cannot guarantee that other documents (e.g. pictures, photographs, scans and videos), which may be provided, will be compliant. If you have suggestions as to how the accessibility of the website might be improved please contact the parish clerk.

If you need documents on this website in a different format then please contact the clerk.

Contact details

- email: clerk@langtonmatravers-pc.gov.uk,
- call: 01929 425100 or
- write to: The Parish Office, 1a The High Street, Langton Matravers, BH19 3EU

The clerk will consider your request and endeavour to get back to you within twenty working days

Complaints

If you have a complaint relating to accessibility then, In the first instance, you should raise the matter with the Chairman of the Council who will arrange for the complaint to be considered in accordance with LMPC's Complaints Procedure.

If following this process, you are still not happy with the way LMPC has responded to your complaint then you may use the enforcement procedure set out below

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).